

SECOND SET OF INFORMATION REQUESTS OF THE  
DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY  
TO  
BOSTON GAS COMPANY

D.T.E. 05-66

Respondent: Joseph F. Bodanza

Information Request DTE 2-4

- Q. In Boston Gas Company, D.T.E. 03-40 at 267 (2003) the Department directed the Company to allocate a portion of the bad debt expense approved in this case for collection through the GAF based on the ratio of the actual level of customer account write-offs tracked for gas supply during the previous year to the total level of write-offs during the same time period. When did the CRIS start tracking actual monthly writeoffs by gas cost and base rates? Please provide the data from the start date through October 2005.
- A. The Company completed its programming of the CRIS billing system in June 2004. The new routine allows the Company to disaggregate actual gross chargeoffs by month into “base-related chargeoffs” and “gas-related charge offs” so that the percentage of gas-related chargeoffs to total bad-debt writeoffs can be identified. Attachment DTE-2-4 provides the disaggregated totals for the period June 2004 through October 2005.